

GRUPO LA ROCA



LA ROCA
CANYONING
ADVENTURE TOUR

Service Contract & Rates



VALID FROM

December 15, 2026 — December 14, 2027

LA ROCA CANYONING

The Experience

Dare to discover one of the most thrilling experiences in La Fortuna with La Roca Canyoning, an adventure that blends adrenaline, nature, and stunning scenery in the heart of the tropical forest.

The journey includes hikes along crystal-clear streams, rappel descents down the canyon's natural walls, jumps into fresh-water pools, and passage through rock formations shaped by nature. The experience is rounded out by an exciting zipline that lets you explore the forest canopy from a unique perspective.

No prior experience is required. Before the tour begins, our certified guides give a complete briefing on equipment use and accompany participants throughout the entire route, ensuring a safe, dynamic, and confidence-filled experience.

The adventure ends with a walk along the Arenal River, surrounded by pristine natural scenery, followed by a forest trail that leads back to the base area. To close the experience, guests enjoy a delicious lunch at La Roca Bistró.

AT A GLANCE

Duration	3 hours (including transport time)
Departures	8:00 AM · 12:00 noon
Minimum age	6 years (subject to guide evaluation)
Includes	Certified equipment, guides, lunch at La Roca Bistró

OUR COMMITMENT

Safety

At La Roca Canyoning we operate under high safety and operational standards. Our team is trained in first aid, CPR, and airway-obstruction response (FBAO), and we maintain established protocols for any eventuality along the route.

We use certified technical equipment from internationally recognized brands such as PETZL, including ropes and specialized systems for adventure sports. All equipment receives constant maintenance and periodic inspections to ensure optimal performance.

Each participant is provided with complete certified equipment, including harness, helmet, gloves, pulley, figure-eight descender, and safety lines. During descents we use double-rope systems and multiple independent safety points, operated exclusively by certified guides.

In addition, the anchors and systems along the route are inspected daily by our guides and evaluated periodically by specialized professionals to ensure the best operating conditions.

La Roca Canyoning also holds a current civil liability insurance policy, permits from the Ministry of Health and the Municipality of San Carlos, and coordinates with the La Fortuna Fire Department for any emergency situation.

CERTIFIED EQUIPMENT

HARNESS	HELMET	GLOVES	PULLEY	DESCENDER	LANYARDS
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LOGISTICS

Tour Information

Private Tours

Private tour pricing is based on the number of participants. Please consult our reservations department for a quote. For Costa Rican nationals, a separate quote is required in order to apply the corresponding discount based on the activity and group size.

Transport Included

Transport is offered from your hotel if it is located in Zone 1. If your hotel is located in Zone 2 or Zone 3, an additional charge applies as described in the local transfers table.

Zone 1	Fortuna center to Hotel Las Orquídeas; La Catarata and La Palma to Tabacón Resort
Zone 2	Pista El Tanque and Jaurí to Hotel Las Orquídeas
Zone 3	Observatory Lodge and El Castillo; Chachagua; Tree Houses

Departure Times & Duration

Departure times are set from downtown La Fortuna and may vary depending on the location of the guest's hotel. The approximate pickup time is provided in the reservation confirmation. Tour duration is approximate and may vary due to visitor flow or the guests themselves. Duration includes transport time.

TARIFF

Tour Rates

La Roca Canyoning

CANYONING TOUR

CATEGORY	RACK	NET
Adults	\$105.00	\$70.00
Children (6–11 years)	\$60.00	\$50.00

Duration 3 h · Departures 8:00 AM and 12:00 noon · Includes Zone 1 round-trip transport · Plus 13% tax

TRANSPORT FOR TOURS

ZONE	1–7 RACK	1–7 NET	8–13 RACK	8–13 NET
Zone 2: El Tanque, Jaurí, Las Orquídeas	\$125.00	\$100.00	\$238.00	\$180.00
Zone 3: Observatory, El Castillo, Chachagua	\$145.00	\$115.00	\$245.00	\$195.00

Round-trip rates · Plus 13% tax · Per-vehicle pricing by group size

GENERAL POLICIES

Rates & Reservations

On Rates

These rates are subject to change with 30 days' prior notice to all our partners, due to supplier increases, government adjustments, or a drastic drop in the dollar exchange rate. These rates are valid through December 14, 2027.

Reservation Guarantee

Every reservation must be sent in writing by email to the corresponding property: La Roca Canyoning, reservas@larocacr.com. A confirmation number must be issued by our staff. Modifications must be made by email and must reference the confirmation number.

IMPORTANT RATE INFORMATION

- 01 Rates are in US dollars at the daily exchange rate set by the Central Bank of Costa Rica.
 - 02 All rates do NOT include the applicable 13% sales tax.
 - 03 Net rates are non-commissionable.
 - 04 Rates apply to both nationals and foreign visitors.
 - 05 Rates are valid through December 14, 2027.
 - 06 Every no-show will be duly reported to agencies.
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Children: Rates & Policies

Children aged 12 and over pay the adult rate. The La Roca Canyoning experience is available for children from 6 years of age; however, participation is subject to a weight, height, and physical condition evaluation conducted by our guides, in order to ensure the safety and enjoyment of the activity.

TERMS

Booking Policies

Reservation Policy

Every formal reservation request is processed directly by the agency to the Reservations Department through an official note by email.

Despite the confirmation numbers issued by the Reservations Department, all requests are entered into the reservation system as tentative until the corresponding prepayment is made according to established policies, with the corresponding copy of the payment receipt. Alternatively, the reservation holds until the payment link is duly completed by the client without information errors that would prevent charges. For agencies with credit approved by the Board of Directors, this does not apply.

Cancellation Policy

Any reservation cancelled more than 3 days in advance will not be penalized, except for reservations that required payments to third parties under the Reservation Guarantee. Services requiring PREPAYMENT are only guaranteed once the receipt is received at least 24 hours before the service. La Roca is only responsible for duly confirmed reservations. Cancellations on the day of the tour are charged in full.

Groups	10 people or more
3+ days prior (before 5:00 PM)	No charge
2 days prior	50% of the total reservation
1 day prior	Full service charged
No-show	100% penalty

Force majeure situations are analyzed separately based on criteria and verification of facts by the company's General Manager.

BANKING INFORMATION

Payment Details

COLONES (CRC)

BNCR	200-01-057-034098-0
SINPE Móvil	8343-5818
BAC Account	949125850
IBAN	CR84 0102 0000 9491 2585 02

US DOLLARS (USD)

BAC Account	949125843
IBAN	CR23 0102 0000 9491 2584 36

All accounts under the name of 3-101-765409 Sociedad Anónima.

CONTACT

Website	larocacanyoning.com
Reservations	reservas@larocacr.com
Phone	+506 2201 5822
WhatsApp	+506 8897 7878
Location	La Fortuna, San Carlos, Alajuela, Costa Rica

Adventure awaits at the foot of the volcano.

LA FORTUNA · COSTA RICA